



## Ultra Low Flush Residential Toilet Rebate Program

*Receive up to a \$75 rebate for upgrading to an Ultra Low Flush Toilet*

Residential customers in single and multi-family homes may receive up to a \$75 rebate for each qualifying Ultra Low Flush Toilet (ULFT) or High Efficiency Toilet (HET) purchased, up to three per account.

Replacing just one older model toilet with a new 1.6 gallons per flush ULFT can save a household up to 50 gallons of water each day. An HET, which uses 20% less water per flush than a ULFT, can save even more! Efficiency measures such as replacing old, water-guzzling toilets with the latest in low flush toilet technology will help ensure our future water supplies will be adequate and also help us maintain low water rates.

### How the Program Works

1. Obtain an application using one of the following methods:
  - Telephone: (559) 621-5480
  - EMail: [Information@water.fresno.gov](mailto:Information@water.fresno.gov)
  - Web site: [www.fresnowater.org](http://www.fresnowater.org)
  - FAX: (559) 498-4228
  - Drop by our office: City of Fresno Water Division  
1910 East University, Fresno, CA 93703
2. Send completed application to the Water Division (see above contact information).
3. Schedule a brief pre-installation inspection of your existing 3.5 or 5.0+ gallons per flush toilet.
4. Purchase and install new ULF or HET replacement toilet(s) in the dwelling under application.
5. A brief final inspection of the newly installed toilet may be required.
6. Present copy of original dated sales purchase receipt to inspector.

## **Program Rebate Guidelines and Conditions**

### **Who Qualifies?**

- City of Fresno Residential customers who have property with existing single- or multi-family residential dwellings within the City service area, and who pay a water utility bill to the City of Fresno.
- Renters or tenants must have written approval from the property owner.

### **Timelines**

- Program applies to ULF or HET toilets purchased after 1/1/06.
- ULF or HET toilet purchase must be within 30 days of the City's pre-installation inspection approval.
- Final inspection, after installation of ULF or HET toilet must be scheduled within 45 days of toilet purchase date.

### **Toilets (qualifying for rebate)**

- New ULF or HET toilets must be rated 1.6 gpf *or less*.
- Qualifying units must be replacing units using 3.5 or 5.0+ gpf manufactured before 1992.
- ULF or HET toilet must be installed in the Fresno City service area at location listed on rebate form.

### **Rebates**

- Rebates are subject to on-site compliance inspection verifications at the address shown on the City of Fresno utility bill.
- You will not qualify for a rebate if toilet(s) are already 1.6 gallons *or less* per flush.
- Toilet installation costs and new construction are not rebated.
- Rebates will be mailed, 4-8 weeks after installation approval.
- Level of incentive is up to \$75 per qualified unit. Rebate amount cannot exceed the purchase price of the new unit.
- There is a limit of three rebates per utility billing account.

### **Application and Rebate Approval or Denial**

- You must agree to on-site inspection compliance verifications.
- You must provide a copy of original dated sales purchase receipt for the ULFT or HET toilet. Receipt must list manufacturer and model.
- Incomplete and unsigned applications will not be approved.
- Customers must fulfill all program guidelines to be eligible for incentives.

### **Other Considerations**

- The Rebate Program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receipt of a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- This program shall at all times be subject to change or termination without prior notice.

**Disposal of Old Toilets:** City of Fresno, Solid Waste Division: 621-1452; Community Sanitation - Annual Operation Clean-up: 621-1447; Recycling Centers in Fresno (Check telephone yellow pages)

**Learn More about Low-flush Toilets:** [www.terrylove.com/crtoilet.htm](http://www.terrylove.com/crtoilet.htm); [www.toiletology.com/toc.shtml](http://www.toiletology.com/toc.shtml); <http://www.h2ouse.org/>



**Water Division**

Mail To: City of Fresno, Water Division  
Ultra Low Flush Toilet Rebate Program  
1910 East University, Fresno, CA 93703  
Phone: (559) 621-5480 - Fax: (559) 498-4228  
E-mail: [information@water.fresno.gov](mailto:information@water.fresno.gov)  
Web site: [www.fresnowater.org](http://www.fresnowater.org).

## ULTRA LOW FLUSH RESIDENTIAL TOILET \$75 REBATE PROGRAM APPLICATION

**Account Information** PLEASE PRINT CLEARLY

Date: \_\_\_\_\_ Utility Bill Account# \_\_\_\_\_

Account Name \_\_\_\_\_

Account Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (Day) \_\_\_\_\_ (Evening) \_\_\_\_\_ E-Mail \_\_\_\_\_

Property Owner (if different from above) \_\_\_\_\_

Mailing Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (Day) \_\_\_\_\_ (Evening) \_\_\_\_\_ E-Mail \_\_\_\_\_

*Renters or Tenants: Participation requires written approval from property owner. (Attach to Application.)*

**Building Information**  
(Installation Address)

Building Type (select one): ☐ \*Single Family Home (fill in \* blanks only)  
☐ Mobile Home ☐ Condo/Townhouse ☐ Apt/Duplex

\*Number of People in selected dwelling unit \_\_\_\_\_ \*Number of Units at entire dwelling site \_\_\_\_\_

\*Number of existing Toilets in selected dwelling unit \_\_\_\_\_ \*Year dwelling was Constructed \_\_\_\_\_

Dwelling Site name (if applies) \_\_\_\_\_ Selected Unit # (if applies) \_\_\_\_\_

**CURRENT Toilets**

Information for certification date/model is usually found stamped under inside the toilet tank:

Year Certified (if legible) Manufacturer and Model Name (if legible) Gallons per Flush (if legible)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Only 3.5 or 5.0+ gallons per flush toilets manufactured before 1992 qualify for replacement.

**NEW Toilets**

How many Gallons Per Flush does each NEW toilet purchased use? (must be 1.6 GPF or less - ask retailer if unsure.) Manufacturer & GPF \_\_\_\_\_

\_\_\_\_\_

**Inspection Required**

- A brief visual pre-installation inspection of old toilets is required to qualify for the rebate.
- After new toilet installation, a 2nd brief inspection may be required to qualify for the rebate.
- When the completed application has been received, an appointment will be scheduled.

Best Time to Call: \_\_\_\_\_ Best weekday/time for initial visit: \_\_\_\_\_

## Rebate Information

Rebates to replace old 3.5 or 5.0+ gallons per flush toilets manufactured before 1992 with new Ultra Low Flush (ULF), or High-Efficiency Toilets (HET) using 1.6 gallons per flush or less.

Number of Rebates Requested \_\_\_\_\_ (Separate application required for each Dwelling)

- Rebate value up to \$75.00 per toilet, not to exceed the actual cost of toilet.
- Rebate must be approved prior to toilet replacement.
- Original cash register receipt must be presented to City inspector for toilet Rebate approval.
- Limit 3 toilets per dwelling unit.
- New ULF or HET Toilets must be installed within 45 days of purchase date.
- Compliance with attached Guidelines is required.

## Agreement of Terms and Conditions

City of Fresno may deny any application that does not meet program requirements, which can be obtained by calling (559) 621-5480. The undersigned expressly agrees that the City may inspect all properties participating in the ULF Toilet Rebate Program; that the City does not guarantee the performance of any toilet; and that the City does not warrant any toilet or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a toilet. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

### For Official Use Only ()

Pre-inspection Date \_\_\_\_\_ Tracking # \_\_\_\_\_ Inspectors \_\_\_\_\_ Application: Approved \_\_\_\_ Denied \_\_\_\_

Reason for Denial \_\_\_\_\_

Number of toilets approved for replacement Rebate: \_\_\_\_\_ Approved by \_\_\_\_\_

Comments \_\_\_\_\_

Where did customer learn about rebate? \_\_\_\_\_

Follow-up Inspection Date \_\_\_\_\_ Inspectors \_\_\_\_\_ Rebate: Approved \_\_\_\_ Denied \_\_\_\_

Reason for Denial \_\_\_\_\_

Original Receipt received \_\_\_\_\_ Comments \_\_\_\_\_ Authorization \_\_\_\_\_

Information for certification date/model of new ULF 1.6 gpf or HET toilets:

Date Certified	Manufacturer	Model Name or #	Gallons/ Flush	Purchase Date	Purchased From	\$ Price
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

Install Date \_\_\_\_\_ Installed by \_\_\_\_\_

\_\_\_\_\_ Rebate(s) = \$ \_\_\_\_\_

Date to Accounting \_\_\_\_\_

ACCOUNTING: Rebate Check sent : Date \_\_\_\_\_ By \_\_\_\_\_ Voucher No. \_\_\_\_\_